

Course Description

The participants of the Leading with Improvement Certificate program develop an understanding of the methods and tools required to lead and manage the operations team through continuous improvement. Team leaders learn how CI is leveraged to engage employees in achieving the vision of the organization. They exploring the design and set up of quality and CI management systems; operating them to achieve results and increase overall quality while engaging employees through participation.

Program Objectives

- Provide leaders with the information and approach to use Continuous improvement as the vehicle for employee engagement.
- To make a link between growth goals and the vision and direction of the organization.
- Build and understanding of Quality Systems and the relationship to continuous improvement.

Course Structure

Setting Up the Operating System

Module	Leaning Outcomes	Hours
LWB1	Lead by Example Communication is more than just what you say.	8
LWB2	How to cultivate a culture of continuous improvement Engaging the front line to fix bugs	4
LWB3	Making room for continuous improvement Leveraging the 4DX Methodology	6
	Quality Systems; NCRs; Continuous Improvement Building and setting up	8
	Lean Lessons; Productivity and Process Improvement	4
LWB4	Metrics & visual score cards - Part 2	2

Total Instructional Hours: 30

Price

\$4600.00 per student.

Instructor Background & Credentials

Michel Handfield, founder of Valueadd Lean is an operations expert who sets the bar across every organization he touches. His ongoing efforts towards the implementation of Lean Manufacturing include but are not limited to: manufacturing, project management, engineering, base business and across the knowledge processes.

Michel has been specializing and delivering Lean Principles since 2008 holding black belts in Six Sigma and Lean. He also completed a Project Management Certificate after graduating for Mechanical Engineering Technology. He has excelled at continuous improvement and implementing Lean across all areas of the business.